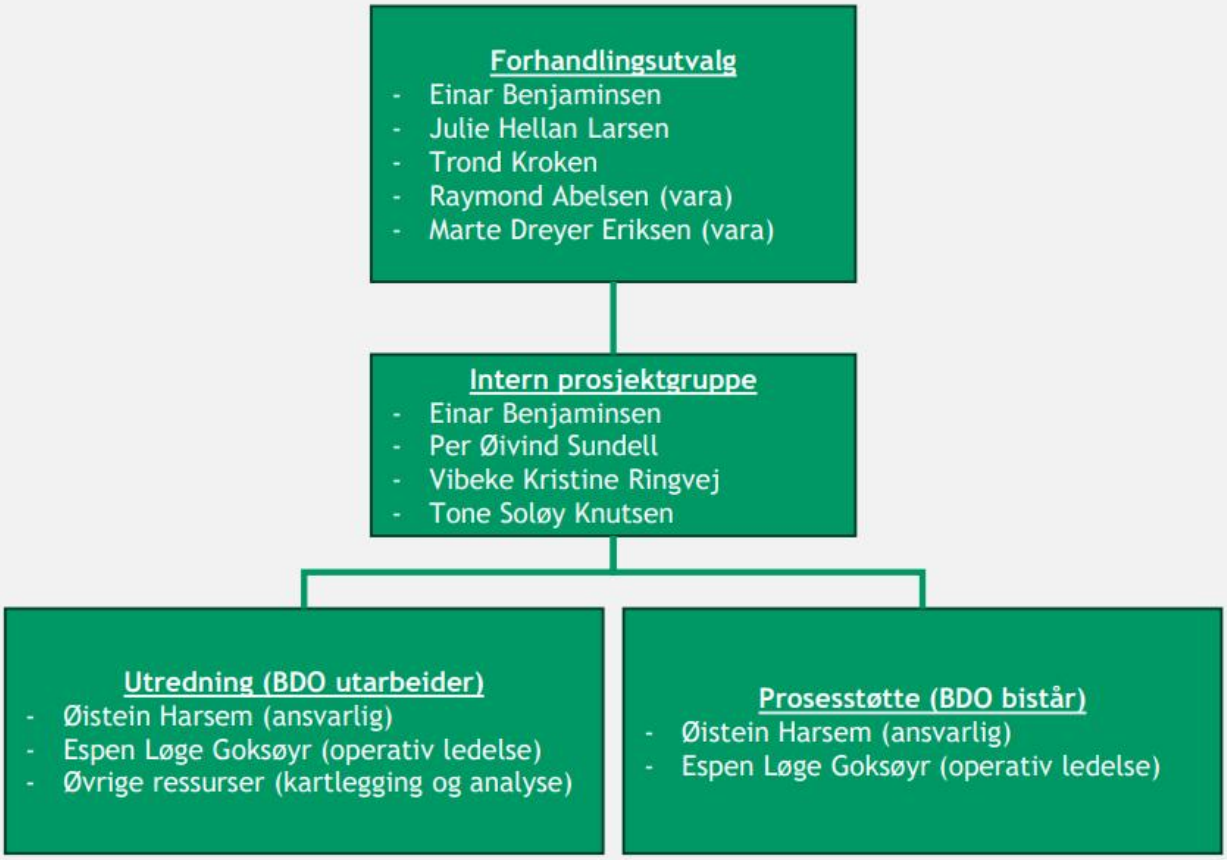Organisering av oppdraget og prosessen